

SEPA Environmental Event Report

Elms Event Number ENV/0893809
Event Description 2 sisters odour complaint

Notification Number 1

Reported By

Surname
Forename
Organisation Name
Address 1
Address 2
Address 3
Town
Post Code
Tel No
Fax No
Email Address

Origin Public Complainant
Affected Medium Air
Investigating Team Falkirk, Alloa, Stirling and Perth
Investigating Officer

Receiving Officer

Time Received 11:36:00
Date Received 30-JUL-18

Time Responded 12:00:00
Date Responded 30-JUL-18
Within 24? Yes

Location
Located Notifiers Address? Yes

Date Event Occurred 30-JUL-18

Site Name 2 Sisters Poultry Limited, Coupar Angus
RSA Site? No

Catchment

Mental H&S Assessment Low

Assessment Description

Impact Category 4 - Other
Cause Unknown
Source IPC / PPC part A
Potential Hazard

Type Odour
Sector Industry
Sepa Activity PPC
Farm Name

Complainants Notified? Yes
Details 1st complainant was.
2nd complainant - requested no call back needed.

SEPA Environmental Event Report

Action Description	<p>SCC email sent to EPI inbox 11:36 30/7/2018 reporting a call from (today (30/072018) an odour issue on 29/07/2018 suspected to be from 2 sisters coupar Angus. The report detailed the odour was detected outside the Noticed the odour mostly on sundays and warmer weather. The odour was described as a rotten flesh &meaty smell. Unpleasant. strength 3. has stopped going to the co-op next to the site due to the odour. also advised that it is hit or miss as to whether the odour will be present. advised no odour at present. has noticed that odour is present on Sundays & thinks it may be linked to a process that the site conducts on a Sunday. Weather: wet, warm and breezy. asked for a call back. also asked if anyone has recently reported the odour?</p> <p>30/7/18 14:00hrs could not recall the exact time melt the odour only that it was early afternoon. I asked if there was an odour at present said no. asked if many people had complained &so i said that this is the first odour complaint we had received in a number of weeks. expressed that people were probably fed up reporting it as nothing ever gets done. I advised that new odour abatement measures had been put on site and that we are continually working with the site. Odour complaints can be reported to us &also to the site. asked about the new extension- i advised that this new facility was not a new process as such but a facility to help re-package in different forms what they do have. I advised that i would contact the site &enquire if anything happened on site / deliveries etc which may account for the odour. As a SEPA officer did not attend i advised that we were unable to substantiate the complaint but that it would be logged and highlighted to the site.</p> <p>14:55- emailed the site &so i directed the email to</p> <p>31/7/208 10:37am replied by email to advise that she was unable to identify what the possible odour may have been. They did not have any blood or sludge pick up on Sunday at all &factory was running as normal, nothing unusual was performed during the day.</p> <p>31/07/2018 10:40am Complaint received () via SCC email regarding odour complaint. The report advised of a vile smell-rotten smell. 4/5 today- yesterday was much worse. Smell there all the time but coming &going in intensity. Last night 30.7.2018 at 19:30hrs - no pattern to smell happening. smell same as before just stronger. weather dry, mild, slight breeze. Caller advised she did not want call back.</p> <p>31/07/2018 12:30 telephoned & then emailed at 2 sisters to advise we had received another complaint. I passed on details of the odour complaint & advised i was coming out to do an odour assessment &would like to meet on site after.</p> <p>13:30-14:15hrs Coupar Angus to start odour assessment. Weather dry 15C wind varying from Gentle to fresh breeze. Details of assessment in working file. Main points odour detected moderate in intensity- duration 1/2 whiff/sporadic in duration. Sidlaw Cr area slight odour detected. Co-op moderate intensity odour detected all odours did not linger. Not offensive but observed.</p> <p>14:15hrs went on site 2 sisters -meet with and the sites General Manager. discussed recent odour complaints. I advised although no offensive odours detected/substantiated i thought more could be done to with the lairage &the extractor fans. Site GM going to investigate this further &get back to me. On other matters a new pump (along with a new standby pump purchased) had been installed following feather incident to STW. All well with CO2 supplies</p> <p>NFA in this instance no offensive odour substantiated. On-going work with the site to manage odour issues. Compliments updated where required.</p>
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